

NOTICE TO TENANTS

HERE ARE SOME THINGS TO CONSIDER DURING THIS COVID-19 EPIDEMIC:

1. The City of Ottawa is under a state of emergency as of Wednesday March 24, 2020 as this situation of the pandemic virus is very serious! Under the advisement of health officials they require you to stay home and only go out if necessary (i.e. buy groceries, pick up prescriptions). **PLEASE STAY HOME!**
2. During this time of isolation tenants are advised to keep entrance doors to the buildings locked at all times for the safety and security of everyone. By keeping these doors locked you are keeping visitors (family, friends, guests) out during this time of required isolation. There may be tenants in other units whose health may be compromised and if affected with this virus through people coming and going out of the buildings could be harmful to them, so please for the safety of others please do not permit any visitors at this time...and yes it means family too. No gatherings or parties are permitted in any of the units...there are serious consequences should this happen.
3. If you are feeling lonely you are not alone...many are feeling the effects of isolation as we are not used to having to remain in our homes 24/7. To help cope you can call on a number of supports that are available out there
Distress Centre: 613-238-3311
4. Tenants who have been affected with job loss, lay off which could affect their rent can apply for funding to help pay for rent, food and any essential services.
5. Tenants who also have questions on their tenancy can call Action-Logement at 613-562-8219 info@action-logement.ca or Housing Help at 613-563-4532

Please read below and visit the web site and or call the number if you will be looking for help with your rent, food and other essentials services. It will start in April and it will take at least couple weeks before anybody receive any money.

HOW TO APPLY FOR EI AND COVID-19 EMERGENCY BENEFITS

How do I apply?

Applicants usually need a medical certificate along with records of employment, though the new rules allow quarantined workers to apply without the former. If you can't apply because you are quarantined, you can also file for EI sickness benefits later and have the claim backdated.

To apply for EI benefits, you can visit [the website](#). Afterwards, you can apply to have the one-week waiting period waived by calling the government's toll-free number at 1-833-381-2725, or teletypewriter at 1-800-529-3742.

It is also possible to apply in person at a Service Canada office, though those who are experiencing symptoms, or are in self-isolation or quarantine are instructed not to visit.

What if I don't qualify for EI?

The federal aid package also includes the Emergency Care Benefit and the Emergency Support Benefit.

The Emergency Care Benefit provides up to \$900 every two weeks for up to 15 weeks, to those affected by COVID-19. It's intended for those who don't qualify for EI, can't go to work and don't have paid sick leave.

Workers — including the self-employed — who are quarantined or sick with COVID-19 can apply, as can those staying home to take care of a family member with COVID-19 who doesn't qualify. Parents staying home to care for children because of school closures are also covered, and can apply whether or not they qualify for EI.

The Emergency Support Benefit will give up to \$5 billion to workers ineligible for EI who face unemployment. It is intended to be a long-term income support, but the government hasn't yet said how much it will provide, or how long funds will be given out.

Both benefit plans will be available to apply for in April, through the [CRA](#) website, and a toll-free number that has not yet been shared.